

Statistics: Week of August 3 - 9, 2009

Implementation Progress	Statistics
Schools in production	1,456
Number of active students (not including withdrawn students, e.g. graduated)	462,851
Access and Reports Statistics	Current
Maximum distinct user logon sessions in a day	262
Total distinct user logons for the week	448
Maximum number of reports run in a day	560
Maximum concurrent users in a day	0

OPERATIONS	
General Information and Scheduled Service Interruptions	<p>SD Test was refreshed as of last Friday, so is now updated with Production post-YET data as of August 7th.</p> <p>The Upgrade is now over 95% complete. All major service interruptions have been completed, and the team is now working on the last items to be done to be ready for September. Everything with the Upgrade has gone very well.</p>
Change Management	<p>For information regarding past and upcoming releases, please refer to the Scheduled Service Interruptions page on the ISW.</p> <p><u>Note:</u> The page itself is publicly accessible, but you must be logged on to see and use the embedded links to the release notes.</p>

IMPLEMENTATION / SUPPORT	
Learning Events / Resource Materials	<p>The team is busy preparing for upcoming Learning Events; we have quite a few scheduled for Back to School. If you have an ISW account you can register for any of them through the Learning Event Schedule.</p> <p>Daniel Bond advised that for everyone who has participated in the various Scheduling Learning Events and Workshops held throughout the past school year, the final step will be the Back to School Required Tasks Learning Event on September 2nd. This session will include Attendance Tumbles, so be sure to sign up for this session.</p>

APPLICATION MANAGEMENT	
Service Desk Summer Hours	<p>Reminder: The Service Desk is currently on their summer schedule of 8:00 a.m. – 4:00 p.m. until August 21st. On Monday, August 24th they will switch to 7:00 a.m. – 5:00 p.m. From September 8th onwards the Service Desk will be back to the regular hours of 7:00 a.m. – 7:00 p.m. (all hours PDT).</p>
ISW Release	<p>The release is scheduled for implementation tomorrow evening, August 12th. There will be some changes to the Search functionality to help increase its speed.</p> <p>Update Aug. 12th – The release has been postponed to August 17th. The information on the ISW has been updated to reflect this.</p>
Preparing for School Startup	<p>Currently we are not receiving any reports of session locking, but we are continuing to test as well as working with aal on the workaround. As agreed previously, we will be re-addressing this topic on the August 18th L1 Conference Call.</p> <p>Also, starting next week, we will devote part of the call to School Start Up. This will be a time to share information and discuss various topics related to preparation for the new school year. System stability and positive user experience throughout the school year is the objective.</p> <p>Documentation will be provided as required, and an updated BCeSIS Good Practices document is being sent out with this week's minutes. Please distribute as you see fit.</p> <p>Next week, the main topic will be the Session Time Out and coming to consensus on what it should be changed to for the 2009/10 school year.</p> <p>Cast Your Vote:</p> <p>On August 18th we will take a poll to find out whether you prefer having the Session Time Out set to 30 minutes, 90 minutes, or 140 minutes. (140 minutes was the time out during the latter part of the 2008/09 school year).</p>

APPLICATION MANAGEMENT	
Final Marks	No update at this point, we are continuing to look at this.
New Business Events Calendar	The new 2009/10 calendar is posted on the ISW. Please have a look at this for all upcoming releases and activities.
YET	<p>The main YET portion took just over 82 hours, and the entire process was completed successfully with the system back on line 2 hours ahead of schedule – at 3:00 p.m. on August 6th. Thank you to everyone who worked on getting your data cleaned up and ready for the process, as it helped ensure a smooth and successful Year End Transition.</p> <p>This weekend we will run Alternate YET for Summer Schools, starting on Saturday and continuing through Sunday, and then the YET process will be complete.</p> <p>If you have any difficulties logging in the first time after YET, this is typically due to browser caching on your computer – clearing the cache will eliminate the problem.</p> <p>SD35 inquired about programs not being end-dated when a student transfers schools. We will check into this and provide further information on next week's call.</p> <p>SD23 asked about teacher accounts being disconnected from user IDs as they have in the past two years. Dorothy advised that in our testing this year we found the problem to be fixed, so this should not be an issue this year. If you do notice any teacher accounts are disconnected, please report this in a HEAT ticket and we'll look at it right away.</p> <p>Bert van der Geest is working on a communication about the update to Elementary Curriculum. This will be coming out shortly.</p>
GOVERNANCE	
Andrew Macauley	No update this week.