

**Progress Statistics: Week of August 24 – 30, 2009**

Schools in production .....	1,459
Number of active students (not including withdrawn students, e.g. graduated) .....	466,419
Maximum distinct user logon sessions in a day .....	4,927
Total distinct user logons for the week .....	23,916
Maximum number of reports run in a day.....	26,993
Maximum concurrent users in a day .....	2,253

**Hot Topics**

***Session Timeout***

*Andrew Macauley*

As per the results of the poll on last week’s L1 call, re how long the session timeout should be for the start of the school year, the recommendation to increase the timeout to 30 minutes was taken to the SMC Executive. After meeting to discuss this, the Exec approved the increase and gave direction to implement the change immediately.

The Executive also discussed the session governor which was previously implemented to limit to one the number of concurrent logins per user in an effort to prevent users from blocking themselves. As a result of this conversation, the decision was made to raise the number of concurrent sessions to two. At the direction of the Executive, this change was implemented in the Production environment last Thursday.

As soon as the session governor was increased, blocking started happening again. This raises concern about whether users understand the impact of multiple sessions. We will be monitoring this carefully and, based on that information, further appropriate adjustments may need to be made. The SMC Executive will be meeting later this week to discuss whether any adjustments are required.

SD35 commented on teacher perception of BCeSIS when they are logged off every 30 minutes, and asked about when the session timeout will be extended. Andrew responded that, as planned, we would review the length of the timeout on next week’s call.

SD73 mentioned that part of their training includes the fact that leaving the system running on the desktop while teaching class is poor practise, as teachers may not always be aware of who is at their desk and able to see private information. In their district, they advise teachers to log out after taking attendance, which eases the load on the system anyway.

SD44 asked whether there is any way for users to distinguish between an interruption in network connection and someone actually locking their session. Tim Reilly responded that unfortunately, there is not. From the BCeSIS side all we can see is a stop in communication, but the system can’t distinguish the reason for it.

SD44 mentioned that in the perception of users, even if the problem is their network going down, they see it as BCeSIS not working. Tim acknowledged that, while this may not be fair, we understand that it is the perception.

## Operations

### **General Information and Notifications**

*Tim Reilly*

The SD Test environment was refreshed on the weekend. Any data entered before September 6<sup>th</sup> will now be in SD Test.

The Operations Team will be monitoring the system closely this week, but are very confident it will be able to meet the projected work load for the new school year. If, however, you encounter any problems, please contact the Service Desk.

Our usual Wednesday and Sunday maintenance windows have nothing scheduled in them for the month of September in order to keep the system as stable as possible. No major changes will be implemented this month unless of an urgent nature.

## Implementation and Support

### **Learning Events / Resource Materials**

*Chris Wilson*

As you can see, the minutes for the L1 Weekly Conference Call are now in a new format which we trust you will find useful. The roll call is now on the last page, and we have moved the stats to the first page. The new "Hot Topics" section is on the first page as well.

We will be sending out, with this week's conference call minutes, a document on [Attendance Calculations – Period Summary](#). It was created to help districts understand the impact of the settings that are available within BCeSIS to convert a student's period absence records into a daily summary for reporting purposes. If you have experienced problems with these numbers in the past, it would be worthwhile to review those settings, and this document should assist with that process. While it is preferable to make these changes before attendance taking begins, it is possible to make changes now. It is important to understand though that changes made to these settings will not update previously recorded attendance records.

We have changed the topics for the [Student Services learning events at the end of September](#), based on feedback from the Student Services Users Group. Descriptions of the new learning events are available on the Learning Events Schedule on the ISW, where the sessions are open for registration. Please note: These learning events are open *only* to those districts that have completed the implementation process for Student Services. If your district has not yet fully implemented Student Services and would like to begin using this module for more than the minimal functionality of tracking and reporting of Ministry Designations, please contact the BCeSIS Implementation Coordinator [to learn more about the implementation process](#).

## Application Management

### **Summer Schools**

*Dorothy Ward*

A communication was sent out to Summer School districts last Friday regarding the previously identified cross enrollment problem.

### **BC Enrollment Report**

*Dorothy Ward*

This was implemented last Thursday.

### **Change Management**

For information regarding past and upcoming releases, please refer to the **Business Events** page on the ISW. You must be logged on to see this link.

Reminder: There will be no changes implemented, unless urgent, for the next 4-6 weeks until Ministry reporting and other back to school activities are completed.

## Other Agenda Items

SD43 inquired whether there was any news about the recording of refugee status. Bert van der Geest responded that the OSWG was looking at this before the summer and, while they have not yet come to a decision on a standard method of recording this information, the group will be starting up again in the next few weeks and should have a recommended standard approach soon. A request was made to escalate the DQR associated with this, and SD43 will submit a Heat ticket as well.

## Governance

### ***General Information and Notifications***

*Andrew Macauley*

The SMC Executive met last week, and will be meeting again this week as they are keeping an eye on what goes on with school start-up. There will be a conference call of the Full Service Management Council on September 15<sup>th</sup>; the agenda and materials for that meeting will be coming out later this week.