

Progress Statistics: Week of September 14 - 20, 2009

Schools in production	1,540
Number of active students (not including withdrawn students, e.g. graduated)	469,652
Maximum distinct user logon sessions in a day	14,739
Total distinct user logons for the week	69,533
Maximum number of reports run in a day	27,922
Maximum concurrent users in a day	4,202

Hot Topics

1701

Dorothy Ward

Changes to the extract have been implemented to include support blocks and to remove course capping at a maximum of 12. Early yesterday morning we identified a problem with course types not being recognized and a fix for that was implemented yesterday afternoon.

We were notified of 1701 reports taking a long time to complete towards end of day Monday. We have been monitoring this and it appears there was a network issue yesterday afternoon. Once that issue was resolved 1701 went back to running in an appropriate time frame.

If you experience any problems with 1701 please contact the Service Desk right away. We will be monitoring it closely this week.

Call for Volunteers – November release

We need some volunteers for UAT for the November release. The release date is November 18th, and we will have specs ready sometime before the last week of October for testers. If you find you have a bit of time to help out with this, please contact the Service Desk and let them know.

Operations

Tim Reilly

General Information and Notifications

The system is continuing to perform well under the load of school start up. As we near the end of September, we are seeing fewer users blocking themselves and others. We expect the numbers this week to be about two-thirds less than what we saw in the first week of September.

To date we have loaded over 500,000 credit details.

All historical marks requested as of yesterday evening will be sent off to the Ministry today, in preparation for the marks load.

Last week a couple of districts mentioned slow response times on Monday, September 21st. Immediately following last week's L1 call we reviewed our information from Monday and contacted PLNet. The BCeSIS monitors did not show any anomalies, and PLNet had not received any phone calls about it. We do take this kind of report seriously, and ask that if you experience anything like this to please raise a ticket with the Service Desk with specific examples of what is slow, and please contact PL Net as well.

We will be implementing a change this Wednesday, September 30th, to support the SD Test Refresh. There will be no interruption to service at this time.

Implementation and Support

Chris Wilson

Learning Events / Resource Materials

A SADE Learning Event is being delivered this week. This session is now closed but the recording will be posted after the event. Recordings of other Learning Events which have taken place this month have been posted as well.

Report Card learning events are upcoming in October, as well as new district training. We're working with the Yukon Territories currently and we will start soon with SD85 Vancouver Island North. Pre-Scheduling is just around the corner, so we are preparing for that. More information will be coming on Pre-Scheduling and Scheduling in the next few weeks.

Reminder that new documentation is being posted, in conjunction with learning events being delivered and in support of the business cycle, so check these out under Learning Resource Centre > Recurring Events and Processes.

Application Management

Dorothy Ward

SADE Extract

The SEWG changes to SADE will be implemented on October 1st. The recommendation is to wait until October 2nd to start running your reports as the changes will go in late on Thursday.

Details of the changes can be found on the ISW under Business Events > BCeSIS Release - October 2009 page.

Student Services

Chris Wilson

A concern was raised on the Student Services Users Group conference call last week, regarding eligibilities which had somehow acquired a discontinuation date and were therefore not being picked up on the BC Student Services Eligibility report for 1701 purposes. If you are adding a new eligibility, and are discontinuing a previous eligibility at the same time, make sure there is at least one full day's difference in the dates between the two. Actions on eligibilities are date stamped not time stamped. Consequently, if you create a new eligibility and discontinue a previous one on the same date, both records will be discontinued.

Update Sept. 30th: Important information which provided more details on this was distributed to all L1s, and this has been sent to aal to be fixed.

SD35 asked whether, when discontinuing an eligibility, it is necessary to delete it.

Response: It is a good idea to retain previous eligibilities, as this builds historical information for the student which will be especially useful as districts begin using additional functionality of the Student Services module.

Change Management

For information regarding past and upcoming releases, please refer to the **Business Events** page on the ISW. You must be logged on to see this link.

Reminder: There will be no changes implemented, unless urgent, for the next 4-6 weeks until Ministry reporting and other back to school activities are completed.

General Information and Notifications

The SMC full council will be meeting on October 20th.

Session Timeout referendum

A referendum to determine the system timeout setting will be concluded tomorrow. Currently there is a large majority in favour of having the timeout set at 90 minutes. After the referendum is completed and the final results tallied, The BCeSIS Team will implement the change.

SD48 asked if the referendum is based on FTEs.

Response: Yes. District with higher FTEs will have a proportionally higher number of votes, but they are also paying by FTE so this is appropriate. Once a year, usually in October or November, we take a snapshot of district head counts and this is used to establish each district's voting weight for the year. We will be revising these numbers again after the upcoming 1701 cycle.

Completion Certificates

Reminder: If you have not filed completion certificates for any schools that have finished implementation, you are encouraged to do this as soon as possible so that we can process billings and grants for the remainder of the year.

General Update and Notifications

Both the SEWG and MRWG have meetings scheduled in the coming weeks. The SEWG will begin its review of the change requests submitted over the summer as part of the agenda.

General Update and Notifications

The OSWG is working on the agenda for their first meeting on October 7th.