

Call Access Information

Date and Time for the Next Call: **Tuesday, February 2, 2010, 8:00 – 9:00 AM PT**

Conference number: **1-866-365-4409**

Access Code: **984-2401**

Please mute your phone with *6; use *7 to un-mute only when speaking.

In order to have agenda items included, please submit them to the Service Desk no later than 12:00 noon the day before the conference call.

Progress Statistics: Week of January 11-17, 2010

| | |
|---|---------|
| Schools in production..... | 1,896 |
| Number of active students | 536,598 |
| Number of inactive students..... | 159,527 |
| Maximum distinct user logon sessions in a day | 15,125 |
| Total distinct user logons for the week | 73,324 |
| Maximum number of reports run in a day..... | 18,921 |
| Maximum concurrent users in a day | 5,824 |

Operations

Tim Reilly

On Sunday, January 31st the Conversion, SD Test and Training environments will be unavailable for about three hours as we perform the last step of the Solaris 10 Upgrade.

SD Test Refreshes – schedule changes related to the 12.0 upgrade

February 7 (regularly scheduled refresh)

March 5, starting at 5 p.m. **pre-12.0 refresh** (was scheduled for March 7, but moved to immediately prior to the 12.0 upgrade)

March 14 (extra refresh immediately following the upgrade)

April 4 (regularly scheduled refresh)

A storage upgrade on **SDTest** is scheduled for the weekend of **March 27 and 28**, so the Production environment will be unavailable that weekend.

Training and Support

Chris Wilson

Pre-Scheduling Workshops

Clarification on the workshops which will take place on February 4 and 5: These are full-day sessions, being held twice. There will be time during the workshop to perform the work that is being demonstrated so this is great for first time users and is also a good refresher for those who have done Pre-Scheduling before. You can register on the ISW

Learning Event descriptions on the LE Schedule page

There has been a change in the way learning event descriptions are displayed on the Learning Events schedule. Previously if you hovered your mouse over the title of a learning event, its description would appear in a semi-transparent pop-up. Now you need to actually click on the title for the description to pop up. They're easier to read this way, and won't display unless you want them to.

The **Years of ESL** have been loaded in the system. In previous years there was a problem with zeros showing up in reports – this has been fixed

12.0 Upgrade

The 12.0 upgrade is scheduled to take place when the majority of districts will be on Spring Break, in order to inconvenience as few of you as possible. Spring Break is the most favourable time to upgrade BCeSIS, as system usage is typically very low. Seventy-seven percent of districts are on Spring Break during the week of March 8 to 12 this school year, and many of those are also away the following week, March 15 to 19. Some districts, however, have Spring Break at different times, so please refer to the ISW for the most up to date details on the outages associated with the upgrade. The currently targeted ones are as follows:

| Environment | Target Outage Dates |
|-------------|---|
| TRAINING | Feb 22 to 28 |
| STAGE 1 | March 2 to 17 |
| PRODUCTION | March 5 at 5:00 PM to March 9 at 5:00 PM |
| SD TEST | March 5 at 5:00 PM to March 7 (Pre-12.0 Refresh) March 13-14 (Post 12.0 Refresh) |

To assist those districts that are in session during the upgrade week, the first step of the upgrade process will be to refresh SDTest from Production so as to provide the most up to date data to reference while the Production system is down. SDTest will remain available for as long as the Production system is offline. Remember that any data entered in SDTest will be lost after the post-upgrade refresh of SDTest. Please see the SDTest refresh schedule changes related to the 12.0 upgrade in the Operations section above.

Governance

Andrew Macauley

General Information and Notifications

The SMC Executive met on January 19th. The main item of discussion was deleting inactive students and policies within districts regarding this. The executive is preparing a discussion paper for the full SMC; more details will be coming soon. There will be a full SMC meeting on February 16th.

Another project in the works is the value framework which is designed to collect information regarding BCeSIS usage in order to assist with determining priorities for planning, and justification for funding. The deadline is February 8th.

Completion Certificates

A reminder again to any district with schools that have completed implementation, to please submit a completion certificate as soon as possible. Grants for implementation are only available until March 31, 2010, so it is important to receive your documentation prior to that date for grants to be issued.

Password Security

We were notified by aal of an incident in the US where a student looked over the shoulder of a teacher using BCeSIS and gained access to their password, with significant consequences. This raises concern about password security and the type of information that may be posted on public district sites about BCeSIS usage, which may be accessible to people who should not be using it. Districts are asked to please review policies and make sure they are adhering to security standards.

General Update and Notifications

The SEWG met last week. There were three items on the agenda: including a reference to the Parent Interface Indicator setting from the Course Maintenance Screen; including an alternate course indicator in the Student Assistant interface and providing the ability to access Interim Curriculum marks from other schools. These have been prioritized and have been added to the **BCeSIS Operational Enhancements** spreadsheet on the ISW > District Collaboration Centre > Service Management Council > Priorities and Planning > BCeSIS Operational Enhancements 2009/2010. (You have to be logged on to access this information).

There is an MRWG meeting scheduled for this week, but it will probably be cancelled as the group has no items to discuss.

Program End Dating

Bert van der Geest reported that a number of districts had participated in a discussion about end dating program types. The participants provided good feedback and identified a couple of areas where the functionality was not working as expected. This has been sent to aal and when more information has been received from them, it will be communicated.

Standards Manual

The updating of the Standards Manual continues – districts are encouraged to have a look at the sections of the manual posted on the ISW and, if you have any suggestions of things that you think should be included, please email Norm.Walker@bc.edu

Additionally, L1s are encouraged to look through the manual and pass on information to secretaries who get questions from users, and would normally call you for help. The manual is a valuable document, evolving to contain more and more answers all the time.

Shared Communications Advisory Committee

A meeting is scheduled for next week.