

**Progress Statistics: Week of February 15 – 21, 2010**

Schools in production.....	1,931
Number of active students .....	571,660
Number of inactive students.....	160,640
Maximum distinct user logon sessions in a day .....	15,156
Total distinct user logons for the week .....	70,578
Maximum number of reports run in a day.....	16,603
Maximum concurrent users in a day .....	5,447

**Operations**

*Tim Reilly*

There will be no refresh of SD Test this weekend. The next refreshes are scheduled for March 5<sup>th</sup> and March 13<sup>th</sup> in conjunction with the 12.0 upgrade.

**Application Management**

*Chris Wilson*

**12.0 Upgrade**

The upgrade will begin **March 5<sup>th</sup> at 5:00 pm**. SD Test will be refreshed at 5:00 p.m. PST and will be available for use while BCeSIS Production is offline for the upgrade. **Production will be available again on March 13<sup>th</sup>**. SD Test will be refreshed from Production again immediately following the upgrade.

**Attendance Summary**

Testing of the Attendance Summary fix is just finishing and we intend to implement it before the upgrade, if possible

**1701 and Cross Enrolled Students**

SD6 asked for comments from others about how they are dealing with 1701 funding conflicts that occur in certain cross-enrollment circumstances. For example, a student is cross enrolled from another district but the cross-enrolled school can't receive funding for the course the student is taking there. This is because the student has been entered into the system in their home school by the other district but they have not been registered, for whatever reason (in one situation, it was because the school was just being implemented).

SD23 provided another example: a student has moved to a new school but has not been withdrawn by the former school, typically because they need access to the student's record so they can enter report card marks and comments. The new school can't register the student and receive funding for them until the previous school releases them. A lot of cross enrolments have resulted from this type of scenario, which then need to be broken when the process is complete and the student can be properly registered in the new school.

Other districts agreed that these types of situations, though infrequent, are frustrating because they create student record management issues re when and how to cross enrol, reverse cross enrol, and when to do home school transfers, etc. SD28 asked if there was any documentation with recommendations on this. Chris Wilson said the team has considered how to address this topic, as it goes beyond functional use of the application. They have been in touch with Norm Walker about standards, and whether something can be added to the manual as part of the current review process. Recommendations would need to filter through the OSWG before being documented.

Another district commented that the Standards Manual has some seemingly contradictory statements regarding withdrawals: in one place it says students should be released within one day to their new school, but in another area it says you need to have withdrawal forms and records in place before doing so. This is not always possible in that timeframe. Chris Wilson suggested that this information be emailed to Norm Walker as it would be helpful for the updating of the Standards Manual. Note: Norm Walker was not on the call to comment.

## Training and Support

*Chris Wilson*

Reminder again about the two School Scheduling learning events that are coming up in the first week of March. **Tasks Between Pre-Scheduling and Scheduling**, is a short useful progress tracking session that will be delivered twice on **March 2<sup>nd</sup>**, once in the morning, and then again in the afternoon. Then, on **March 4<sup>th</sup>**, a new session called **Scheduling Concepts and MTB: Relating Knowledge to Functionality** will be delivered. To learn more about this new session, click on the learning event title on the Learning Event Schedule page on the ISW.

Also, regarding the **HEAT Self Service Training** learning event currently listed as Tentative on the LE Schedule for **March 10<sup>th</sup>**, if you or other L1 support personnel, whose role includes the submission of incident and service request tickets to the BCeSIS Service Desk using HEAT, are interested in attending this session, please indicate this by emailing [As soon as possible](mailto:As soon as possible).

Information on the new Attendance Summary Report has been added to the 12.0 Upgrade Highlights document on the ISW. You can access this, after login, by clicking on the link to the **March 2010 – 12.0 Upgrade** page on the BCeSIS Important Dates calendar page or by following the **BCeSIS Releases** link at the bottom of that page.

## Governance

*Andrew Macauley*

The full SMC met last Tuesday. The agenda included an extensive discussion on inactive records and cost implications, which raised many questions. The results of this discussion will be referred back to the SMC Executive at their next meeting on March 2<sup>nd</sup>.

The group also discussed sustainability referencing the paper on this topic produced by Norm Walker which is in wide circulation. Craig Forgrave also presented a paper on value regarding BCeSIS.

## Implementation Completion

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We are close to the deadline for implementation: there will be no grants after March 31st. Any schools that have completed implementation and not filed their declaration should do so soon in order to receive their grants. There are about 20 schools near completion and due for grants; if these are in your district, then it's very worthwhile getting your documentation in.

## BCeSIS Users' Conference cancelled

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Last week it was reported there will be no Users Conference this year, but Norm Walker is meeting with districts around the province in regional meetings over the next few months, and hopefully this will lead to the development of a structure for more regular meetings of this type.

***General Update and Notifications***

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The SEWG met last week and discussed proposed enhancements for PSRs. The discussion took up the entire meeting, so they did not get to any other change requests.

The MRWG is scheduled to meet this week.

A request was received from a new L1 asking about the acronyms for the various working groups. There is a comprehensive description of the SMC and its working groups on the ISW. You need to log in, and then the path is: **District Collaboration Centre > Service Management Council**. From there, go to either the **SMC TOR & Membership** page to learn more about the Service Management Council, or the **BCeSIS Working Groups** page for descriptions of the OSWG, MRWG and SEWG as well as their Terms of Reference (TOR) and Memberships.

No update this week.