

**Progress Statistics: Week of May 3 – 9, 2010**

Schools in production.....	1,961
Number of active students .....	599,662
Number of inactive students.....	161,400
Maximum distinct user logon sessions in a day .....	15,093
Total distinct user logons for the week .....	69,441
Maximum number of reports run in a day.....	18,203
Maximum concurrent users in a day .....	5,637

**Operations**

*Tim Reilly*

**Maintenance and Refreshes**

The updates to Training and Conversion were completed successfully on the weekend. These were infrastructure-based maintenance changes – i.e. no perceivable changes were made at this time.

The **next maintenance window will be Sunday, May 23rd** from 6:00 am to noon.

**Updates**

On May 5<sup>th</sup> there was a service interruption from 8:05 to 11:24 am. We have identified the root cause as a physical defect within the BCeSIS network, which has been replaced.

On April 26<sup>th</sup> some users experienced system slowness (usually seen as an hourglass or difficulty logging in) and then the system was unavailable from 10:26 am to 12:30 pm. The root cause stemmed from a database change on April 18<sup>th</sup>. We have rolled back this change, and are continuing to monitor the system.

We are also continuing to investigate the service interruption that occurred on April 30<sup>th</sup>.

**Application Management**

*Dorothy Ward*

UAT for the **May Release** is underway this week – thank you to everyone who volunteered to help with testing. The release is still on schedule for implementation on May 26<sup>th</sup>.

The **Self-Cross Enrollment** functionality was implemented on Sunday May 9<sup>th</sup>. Please see the resource on the ISW explaining how the functionality works. There was a problem identified yesterday re the new Cross Enrolled students report where the Cross First Day field is not sized correctly to accommodate all dates, displaying a series of \*\*\*\* if this is the case. This has been sent to aal for resolution.

There was a lengthy discussion last week about [Known Issues](#); we are still looking into the best way to share information and will keep you updated as more information becomes available.

The final [TRAX](#) extract for the current school year is coming up and this is a good time to remind districts about graduating students with different property and mailing addresses which will impact the mailing out of transcripts. To assist districts in identifying these students, we will be sending reports out to affected Level 1s near the end of May. We are also preparing documentation on this and will have it up on the ISW shortly.

We are also preparing a communication which will be sent out to some districts via HEAT tickets to identify students with the obsolete SCC (School Completion Certificate) diploma type. The correct diploma type is [SCCP \(School Completion Certificate Program\)](#) and all students in this program should be correctly identified with the newer SCCP diploma type. This change can be easily made using the Mass Update functionality. Instructions on its use will be included in the communication. To help prevent confusion for school users, we have modified the old SCC diploma type adding a ZZ to indicate that it should no longer be used.

## Training and Support

*Chris Wilson*

The Self Cross enroll learning event recording has been posted to the ISW. The easiest way to access it is to use the link (little green microphone) to the right of the learning event title on the LE Schedule. Note: Elluminate has upgraded recently so when you access these newer recordings, you might get a few popups. Just click your way through them and the recording will begin as usual. Version 1.0 of the accompanying resource, revised from the final draft after the learning event, has also been posted. There is a link to it from main page.

We have added another session of the new YET Advanced learning event to the LE Schedule on the ISW and it is opened for registration until the end of the day. There are two more YET related learning events coming up next week – StrongStart only and YET and CC and YET. The StrongStart one is aimed at the four StrongStart-only districts (hence the Reserved status) but if you'd like to attend, simply e-mail the [learning account](#) and we will register you manually.

A number of YET resources have been updated in preparation for the YET Essentials and YET Advanced sessions. Please check them out on the following ISW page: [Learning Resource Centre > Recurring Events & Processes > School Year End - pre-YET Activities](#).

## Governance

*Andrew Macauley*

There will be an SMC Executive meeting this afternoon. They will be looking briefly at the value framework and sustainability and will have a discussion about the next five year plan with a particular focus on how we might be able to implement some of the features we haven't added to date. The main focus will be preparation for the full SMC conference call next Tuesday, May 18<sup>th</sup>. A notice was sent to all SMC reps over a week ago and the agenda will follow this week.

There are a number of referenda underway, regarding deleting inactive students and confirming contents of the revised Standards manual. A key to the success of a shared project like this is to make sure everyone is following the same processes so if there are any problems or issues with what is currently proposed for the manual, please bring it to our attention right away.

## SEWG / MRWG

*Victoria Williams*

### **General Update and Notifications**

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There was no MWRG meeting last week.

There is an SEWG meeting tomorrow. The agenda was sent out and there are about half a dozen change requests to review.

## OSWG

*Norm Walker*

The monthly meeting is this Thursday. The group will be looking at the Standards manual appendices and will begin drafting of the final version of the document pending approval from the SMC re recommended revisions.