

**Progress Statistics: Week of May 31 – June 6, 2010**

Schools in production.....	1,967
Number of active students .....	606,855
Number of inactive students.....	161,839
Maximum distinct user logon sessions in a day .....	15,284
Total distinct user logons for the week .....	76,116
Maximum number of reports run in a day.....	16,303
Maximum concurrent users in a day .....	5,780

**Operations**

*Tim Reilly*

SD Test was refreshed on the weekend of June 5/6.

**Reminder:** BCeSIS **Operations are in “lockdown” this month.** This means that no changes, other than emergency fixes, will be made during the month of June in order to provide the best and smoothest service possible during this busy time for school districts.

The next scheduled maintenance window will be probably the second weekend in July, when we will be making some necessary hardware changes – when the date is confirmed we will let you know.

Thank you to those districts (25 of you) who responded to our **request for user forecasts**. Remember, this is the last week to get your forecasted numbers in. We realize districts are very busy, but please take the time to enter your expected numbers for next year. We will use this important information to prepare for school start up in September, and to ensure we are prepared to keep the system running smoothly next year.

**Application Management**

*Dorothy Ward*

We have sent out information regarding the **differences between Mailing and Property addresses for graduating students** in TRAX and how to deal with these so that students will receive their transcripts.

From July 2<sup>nd</sup> to September 3<sup>rd</sup> inclusive, the Service Desk will be operating on summer hours: 8:00 am to 4:00 pm. From September 7<sup>th</sup> onward they will be back to regular hours of 7:00 am to 7:00 pm.

## **StrongStart Centres**

Morag Masterson addressed a misconception about [StrongStart Centres and legal documentation](#) that arose in the past week.

To clarify: While it is recognized there is often resistance from parents, these children are entering the school system – whether in Kindergarten or a StrongStart Centre – and they need to be issued a PEN. In order to do so, we require legal documentation. If StrongStart administrators have tried repeatedly and have not been able to get documentation we don't want to turn the kids away, so at a last resort put them in, but keep trying to get documentation.

If the children are attending but not registered they will not be counted, and if there are not accurate numbers to show how many are using the centres, this will have an effect on budget allocations and could result in centres closing. We want the kids in the program, but the Ministry needs to know they are there.

Note: For First Nations children, the INAC card is free if requested through their local INCA office or home band, and is legal documentation.

L1s and StrongStarts are encouraged to communicate. In some districts, superintendents or principals have visited StrongStart Centres to express the importance of legal documentation to parents.

SD79 mentioned they sometimes enter a driver's licence as a flag – it stands out and acts as a reminder to obtain the correct documents.

SD64 inquired whether there is any FOIPPA issue with keeping copies of birth certificates on file. Morag checked with the FOIPPA Director, and was advised this is not an issue. Of course, the documents must be kept in a very secure location and not accessible to just anyone, but keeping them for verification purposes is acceptable.

## **Training and Support**

*Sandra Plewes*

We have a [Summer School learning event](#) scheduled for June 10<sup>th</sup>. A reference guide is being prepared in conjunction with this learning event and will be made available during the session, or in advance of it if possible.

Last week we posted a revised [CC and YET](#) document on the ISW. This updated version includes new information about the security class required to run CC and YET, and clarification on facility types needed.

Congratulations to the Group 5 districts who moved into production of Student Services last week. If you need security reassigned following the past weekend's SD Test refresh, please submit a HEAT ticket to the service desk.

## **Governance**

*Andrew Macauley*

There is an [SMC conference call](#) scheduled for all representatives for June 22<sup>nd</sup>. A notice will go out today, with the agenda following next week.

The SMC Executive has been discussing the [service funding strategy](#). A document is being prepared and will be distributed to the SMC in the next few days. A referendum will be included; all reps are strongly urged to read and respond.

A referendum was held recently regarding [Inactive Student Records](#) and the proposed three-year retention period, after which the cost of storing inactive records would become the responsibility of school districts, was overwhelmingly approved. The modified delete student utility (which will not allow deleted records with less than three years of inactivity) will be made available soon.

Last week there was a discussion about the number of users in the system with the [All Forms and Reports](#) security class. At that time there were over 2,000 of these accounts; the number has dropped to 1,500. Thank you to Surrey, as the vast majority of this drop was a result of them cleaning out their records. If any districts have not checked their security records, they are strongly urged to do so.

**SEWG / MRWG***Victoria Williams*

There was no MRWG meeting last week.

The SEWG will meet tomorrow to discuss the bundle of enhancements for next year. At this time we are not taking any more enhancement requests, but if you have any bugs or issues to report you can still submit those.

**OSWG***Norm Walker*

The OSWG will be meeting on Thursday, mostly dealing with the list of values for table changes.